



Call the IRS customer support number at 1-800-829-0922
-or- 800-829-1040

Choose your language (1 for English)

Dial 2 – “For answers about your personal income tax...”

Dial 1 – “For questions about a form you have already submitted...”

Dial 3 – “For all other questions...”

Dial 2 – “For all other questions...”

When prompted for either your social security number or employer identification number, **do not input anything**

After two requests, another menu will come up. Dial 2 – “For personal or individual tax questions...”

Dial 4 – “For all other inquiries...”

Following these insider steps will get you straight through the calling system and in the queue for a live IRS person. It can be frustrating to get through to a live person at IRS customer support, but with the right planning, you can eliminate some of the frustration and be on your way to getting the information you need.